

No.	Indicator	Council Vision Theme	Service Committee to consider this	CMT Member	Assess by	Target 2023	Q1 Status	Q2 status	Q3 status	Better or worse since Q2 figure (Q3 compared to Q2)	Q3 Commentary
CP12	Number of missed refuse and recycling collections per 100,000 within contractual target	Improving wellbeing of Arun	Environment	Philippa Dart	Lower is better	80	Achieving Outturn for Q1 71.99	Achieving Outturn for Q2 69.52	Achieving Outturn for Q3 64	Down by 5.52 (better) 	The year to date figure is currently below the contractual target and the overall missed bins is lower when compared to last years figures reflecting an enhanced performance. Our ongoing work with Biffa is focussed on optimizing collections for new properties and minimizing missed bins by equipping crews with additional information about new estates
CP13	Food businesses with food hygiene ratings of 3 (satisfactory and above)	Improving wellbeing of Arun	Environment	Karl Roberts	Higher is better	93%	Achieving Outturn for Q1 98.70%	Achieving Outturn for Q2 98.70%	Achieving Outturn for Q3 98.86%	Up by 0.16% (better) 	Maintaining performance above target. A range of actions are being taken to ensure businesses achieve a high rating and to follow up on those who do not achieve 3 or above. In Q3 this included: 130 hygiene interventions, 137 written warnings and advice, 1 Hygiene Improvement Notice, procuring 22 samples, responding to 4 requests for rescore and 17 requests for advice or information on food hygiene.
CP22	Vacant private sector dwellings returned to occupation	Delivering right homes in right places	Environment	Karl Roberts	Higher is better	50	Achieving Outturn for Q1 23	Achieving Outturn for Q2 37	Achieving Outturn for Q3 74	Up by 37 (better) 	Exceeded annual target already of 50 properties brought back into use.
CP23	Residual household waste per household per annum	Supporting environment	Environment	Philippa Dart	Lower is better	450kg	Achieving Outturn for Q1 109.49kg/hh	Achieving Outturn for Q2 211kg/hh	Achieving Outturn for Q3 330.94kg/hh	Up by 119.94kg/hh (worse but below target of 450kg/hh per annum) 	This is on target and is similar to the corresponding period the previous year.
CP24	Household waste sent for re use, recycling and composting. 50% annual target.	Supporting environment	Environment	Philippa Dart	Higher is better	50%	Not achieving but within 15% range Outturn for Q1 47.51%	Not achieving but within 15% range Outturn for Q2 46.25%	Not achieving but within 15% range Outturn for Q3 44.53%	Down by 1.72% (worse) 	This is a breakdown of 22.96% dry recycling and composting 21.57%. The rate is slightly lower than previously reported due to seasonal fluctuation in green waste collected.
CP25	Contractor achieving performance target for all green space management operations following monitoring	Supporting environment	Environment	Philippa Dart	Higher is better	>66%	Not achieving but within 15% range Outturn for Q1 66.70%	Achieving Outturn for Q2 66%	Achieving Outturn for Q3 69.30%	Up by 3.3% (better) 	72 sites inspected for performance monitoring. 14 sites failed to reach the 66% contractual minimum score and action was taken within a maximum of 5 working days to rectify defects. These defects we mainly grass issues post mid-October and a couple of litter issues. 15 sites met or exceeded 80% (exceptional standards observed beyond expectations). The quarter sees the transition from autumn into early winter. There is major shift from grass mowing operations to winter shrub and hedge maintenance in mid October. This occasionally leads to expectation management in situations where the grass continues to grow but we need to balance our resources to ensure we complete winter maintenance before bird nesting in March. It has meant grass mowing has continued in exceptional circumstances and where ground conditions allow. The wet weather since mid summer has been exceptional and has led to delays in winter maintenance. That being said Tivoli have performed well and reacted well when circumstances have been challenging.
CP37	Building Regulation submissions processed within 5 weeks (or 2 months if client requests extension)	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	100%	Not achieving but within 15% range Outturn for Q1 99%	Not achieving but within 15% range Outturn for Q2 99%	Not achieving but within 15% range Outturn for Q3 99%	Same 	Q3 marginally below exacting performance target by just one percent. Due to current Surveyor vacancy.

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CP38	% of Building Regulation submissions assessed within 21 days of date of deposit with the Council	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	60%	Achieving Outturn for Q1 75%	Achieving Outturn for Q2 84%	Achieving Outturn for Q3 89%	Up by 5% (better) ↑	Q3 target exceeded. Q3 outturn is improved on Q1 and Q2
CP39	% of Building Control applications registered within 3 days	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	60%	Not achieving Outturn for Q1 15%	Not achieving Outturn for Q2 37%	Not achieving Outturn for Q3 49%	Up by 12% (better) ↑	Q3 below performance target due to current Surveyor vacancy to which recruitment is being progressed. Q3 outturn is improved on Q1 and Q2
CP40	Building control site inspection dealt with within one day	Fulfilling Arun's economic potential	Environment	Karl Roberts	Higher is better	100%	Not achieving but within 15% range Outturn for Q1 97.68%	Not achieving but within 15% range Outturn for Q2 97%	Not achieving but within 15% range Outturn for Q3 96.9%	Down by 0.1% (worse) ↓	Exact target missed at Q3 by 3.1% (134 Inspections missed against 4474 undertaken)